

Complaint Statistics/Grievance Redressal

Number of complaints as on 22th April 2024		
No. of Complaints	At the Beginning of Month	Received During the Month
2	0	0
Pending at the end of the month	Reason of Pendency	Total Complaint Resolved
0	0	2
Total Client Served so far	Total Complaint Received so far	% Of the complaints as per overall client base
50	2	0

In order to receive any services from us it is mandatory that first you should provide correct information about your Risk Profile through our website to check suitability of services

Please do not opt for service or make any payment without filling Risk profile details on our website as it is your responsibility as well and it is also important for you to get right advice and services.

We do not accept part payments against any of our services, in case if any short or excess amount is paid against any of our service mentioned on our website then number of days for opted service will be adjusted according to actual service fees.

Trading and Investment in Security & Commodity Market is subject to Market Risk, please note that your capital is at RISK.

Please do not make payment via Cash or payment gateway, kindly do the payment only through direct credit in Tglevels Financial Services account VIA NEFT/RTGS/IMPS/UPI or by account payee cheque or DD.

Past Performance & Records of advice do not guarantee future profit or Future Performance.

Before taking any Tglevels Financial Services or recommendations clients should go through all the Policies, Disclaimer, and Disclosure and Terms & Conditions.

We do not offer product/services which are not mentioned on our website for example Guaranteed or Assured Returns Services, Profit or Loss Sharing, Portfolio Management, Bucket Trading or loss recovery, lock in period or Demat Account Services etc.

If any person communicate you about any such services kindly mail us immediately on contact@tglevels.com .

If any person mislead you or guide you to deviate you from all these important points then mail us immediately on email us at contact@tglevels.com .

Our SEBI Registration number is: INH000008491

Grievance

In case of any grievance / complaint, an investor should approach below details and shall ensure that the grievance is resolved within 30 days.

For any Query and grievance Please contact

Client Servicing Team on complaint@tglevels.com . the Investor may call on +91 9152315141.

redressal system. SEBI takes up the complaints registered via SCORES with the concerned intermediary for timely redressal. SCORES facilitates tracking the status of the complaint.:- <https://scores.gov.in>

With regard to physical complaints, investors may send their complaints to: Office of Investor Assistance and Education, Securities and Exchange Board of India, SEBI Bhavan, Plot No. C4-A, 'G' Block, Bandra-Kurla Complex, Bandra (E), Mumbai - 400 051.